

ANCESTORS DAY 2022 COMPETITION RULES

1 MAY 2022 - 31 MAY 2022

1. Introduction

- 1.1. This promotional competition ("**Competition**") is run by The South African Breweries (Pty) Ltd ("**Promoter**") and is open to all persons of 18 years or older and resident in South Africa, except for (a) the directors, members, partners, agents, consultants or employees of the Promoter and their immediate families, (b) the directors, members, partners, agents, consultants or employees of any suppliers of any goods or services to the Promoter in respect of this Competition, (c) directors, members, partners, agents, consultants or employees of the Promoter's advertising and promotion agencies or associated companies, and (d) participating outlet owners and staff.
- 1.2. The rules set out in this document constitute the rules which will govern the Competition ("**Competition Rules**").
- 1.3. Participation in the Competition by all entrants ("**Participants**") constitutes acceptance of these Competition Rules.

2. Competition Period

This Competition will run from 1 May 2022 until 31 May 2022, both dates inclusive, or until the Promoter provides a public notice that the Competition has ended, whichever is earlier ("**Competition Period**"). Entries will only be accepted during the Competition Period as set out below.

3. Competition Entry Process

- 3.1. This Competition will take place in two parts: the first part via Facebook, Twitter, Instagram (the "**Social Media Part**"); and the second part on WhatsApp, in relation to the following radio stations: Metro, Ukhozi, Lesedi, and Umhlobo (the "**Radio Part**").
- 3.2. In order to enter the Social Media Part of the Competition, a Participant must, between 1 May 2022 and 31 May 2022:
 - 3.2.1. share any one of the Promoter's posts related to the Competition and/or the phrase '*what is the meaning of ancestors' day*' on Facebook, Twitter, and/or Instagram (available at @castlemilkstout), include the hashtag "**#AncestorsDay**" in their shared post, and use the URL in the Promoter's post to answer questions that follow from clicking on the URL and submit a two-minute or shorter voice note describing what ancestors day means to the Participant; and

- 3.2.2. share any one of the Promoter's posts related to the Competition and/or the phrase '*how ancestors' day is honoured and celebrated*' on Facebook, Twitter, and/or Instagram (available at @castlemilkstout), include the hashtag "#AncestorsDay" in their shared post, use the URL in the Promoter's post to answer questions that follow from clicking on the URL and submit a two-minute or shorter voice note describing how that Participant honours and celebrates their ancestors.
- 3.3. In order to enter the Radio Part of the Competition, a Participant must, between 1 May 2022 and 8 May 2022, send a two-minute or shorter voice note describing how the Participant honours and celebrates their ancestors, via WhatsApp to the number 0872405656, answer the questions that follow, and identify which of the following radio stations the Participant listens to: Metro, Lesedi, Umhlobo, or Ukhozi.
- 3.4. Entry is only valid through this medium and in this manner.
- 3.5. Participants are liable for their own data and voice charges in respect of the Competition participation as well as any verification process, if applicable.
- 3.6. Participants shall not send voice notes in the Competition that are offensive, of an immoral, scandalous or illegal nature, or likely to have an adverse effect on the reputation of the Promoter, including but not limited to voice notes promoting underage drinking of minors, drinking while pregnant, abusive or sexual behaviour, and/or the participation in dangerous activities.
- 3.7. Entry into the Competition, as well as the availability of a Prize, shall be subject to any regulations issued in terms of Section 27(2) of the Disaster Management Act, 2002 ("**Regulations**").

4. Description of Prize

- 4.1. The prizes for this Competition are:
 - 4.1.1. ten R1000 VISA cash vouchers for the Social Media Part; and
 - 4.1.2. five R5000 VISA cash vouchers for the Radio Part,each voucher from the Social Media and Radio Parts being referred to as a "**Prize**".
- 4.2. No person may win more than one Prize from this Competition.
- 4.3. A winner may not transfer a Prize, in whole or in part, to any other person or exchange a Prize for an alternate prize or for its cash value. A winner may not substitute him/herself with any other person.
- 4.4. The Promoter will deliver the Prizes to each winner.

5. Winner Selection and Notification

- 5.1. Each winner will be selected by random draw processes for each of the Social Media and Radio Parts.
- 5.2. There will be two draws for the Social Media Part of the Competition, with the first draw taking place on or before 15 May 2022 and the second draw taking place on or before 31 May 2022. The first draw in the

Social Media Part will consist of all valid entries received before the draw, and the second draw in the Social Media Part will consist of all valid entries received after the first draw and before the second draw.

- 5.3. 5 Prizes will be awarded in each of the Social Media Part's random draws.
- 5.4. There will be five random draws for the Radio Part of the Competition that will take place on or before 15 May 2022 and will consist of all valid entries received during the period from 1 to 8 May 2022. One Prize for the Radio Part of the Competition will be awarded in each draw. There will be one draw for the Participants that indicated in entering the Radio Part of the Competition that they listen to Metro, one draw for the Participants that indicated in entering the Radio Part of the Competition that they listen to Lesedi, one draw for the Participants that indicated in entering the Radio Part of the Competition that they listen to Umhlobo, and two draws for the Participants that indicated in entering the Radio Part of the Competition that they listen to Ukhozi. Each of the winners of the Radio Part of the Competition will have their voice notes played on the radio station the winner selected in entry.
- 5.5. All winners will be notified by the Promoter via phone and/or email on or before 31 May 2022. If the Promoter is unable to contact a winner, he/she will be disqualified and a substitute winner may at the discretion of the Promoter be selected, using the same winner selection process.

6. Winner Verification

- 6.1. A winner must be over the age of 18 (eighteen) years old and must comply with the Participant eligibility criteria set out in Competition Rule 1.1 and the requirements in these Competition Rules, which may be verified by or on behalf of the Promoter. A winner may be asked to provide a copy of his/her identity document/passport/driver's license/proof of residential address in order to receive a Prize. The Promoter reserves the right to conduct the validation and verification process via automated means and/or any other means that the Promoter may deem necessary, and by participating in the Competition, all Participants consent to the appropriate validation and verification measures that the Promoter may implement from time to time.
- 6.2. A Prize will only be awarded after successful verification of a winner. Failing successful verification of a winner, a substitute winner may be selected at the discretion of the Promoter.
- 6.3. The Promoter reserves the right to carry out audits in respect of a winner to verify his/her eligibility and/or the validity of a winner's entry. The Promoter may disqualify a winner if any fraud or cheating or related activity is suspected, including without limitation, through the manipulation of an entry or otherwise falsifying data. Should the Promoter or its agent determine that an entry or Participant is

invalid or ineligible, the relevant Participant shall not be entitled to receive a Prize and will not be compensated in any way.

7. Prize Forfeiture

- 7.1. A winner must communicate his/her full details to the Promoter or its agent as requested by the Promoter or its agent. Failure to do so may result in forfeiture of a Prize.
- 7.2. If a winner is unable to attend, receive or utilise (as applicable) a Prize then the entire Prize shall be forfeited. There will be no compensation, in any form, including, but not limited to monetary compensation and/or rescheduling, to any party, irrespective of the reason/s for the inability of that winner to attend, receive or utilise (as applicable) a Prize.
- 7.3. Time permitting and subject to the Promoter's approval, where a Prize is forfeited a substitute winner may be chosen in the same manner as an original winner was chosen.

8. General

- 8.1. All Participants must comply with the Regulations at all times, and any non-compliance with the Regulations will result in automatic disqualification. It shall be the sole responsibility of the Participants to observe and comply with any and all restrictions imposed by the Regulations from time to time. Each Participant indemnifies and hold harmless the Promoter, its associated companies, and the directors, officers, employees and agents of the Promoter and of its associated companies, against any losses or damages arising from a breach of the provisions of the Regulations by such Participant, and the Promoter shall not in any manner whatsoever be liable for any transgressions by any Participant in this regard.
- 8.2. Should the process for entry into the Competition or a Prize involve any alcoholic beverage, Participants shall ensure that it is enjoyed responsibly.
- 8.3. To the extent that any intellectual property right/s arise as a result of or through the creation and/or submission by a Participant of content, including without limitation any pictures, videos, drawings, voice recordings (voice notes) or other creative works, to enter this Competition, such intellectual property right/s will vest in the Promoter and the Participant hereby waives any associated right/s. To the extent such rights have vested in a Participant, the Participant hereby cedes, assigns and transfers (by way of present and future cession, assignment and transfer) to Promoter such rights and undertakes to do such things, takes such steps and sign such documents as are necessary to give effect to such cession, assignment and transfer. Each Participant indemnifies and holds harmless the Promoter from and against any and all claims, actions, legal proceedings, losses, damages and expenses (including attorney's fees and expenses) arising as a result of or in connection with any actual or alleged infringement of any

intellectual property rights of a third party arising from entry in the Competition and/or the Promoter's use of any content, including without limitation any pictures, videos, drawings, voice recordings (voice notes) or other creative works, created pursuant to the Participant's entry in the Competition.

- 8.4. In the event of a dispute, the Promoter's decision is final and binding and no correspondence will be entered into.
- 8.5. The timelines stated by the Promoter or its agent must be adhered to. Failing adherence to any timeline, at any stage, may result in disqualification and forfeiture of a Prize in its entirety with no compensation to any party by the Promoter.
- 8.6. Each Participant, by participating in the Competition, acknowledges, agrees and expressly consents to:
 - 8.6.1. the Promoter processing the Participant's personal information, including in the form of names, telephone numbers, identity numbers and/or email addresses, during and after the course and scope of the Competition; and
 - 8.6.2. the Promoter transferring the winning Participant's personal information, including names, telephone numbers, identity numbers and/or email addresses, to the relevant third parties in order to make any required travel, delivery or other arrangements, as may be applicable, during the course and scope of the Competition for utilisation of a Prize,which processing and transfer shall take place in accordance with the provisions of the Protection of Personal Information Act 14 of 2013 ("POPIA") and any other applicable law, and for the purpose of giving effect to the Competition.
- 8.7. With the exception of Competition Rule 8.6, the Promoter will not share any personal information with any third party except where such disclosure is necessary to enable the Promoter to provide, deliver or in any other way give effect to these Competition Rules and/or a Prize, where such disclosure is permitted by law and/or where consent to sharing personal information is obtained from the relevant Participant by the Promoter. The Promoter will comply with the relevant data protection legislation, including POPIA.
- 8.8. A Participant may submit a request at <https://www.sab.co.za/content/data-subject-request-0> for the Promoter to:
 - 8.8.1. correct or delete personal information about the Participant in the Promoter's possession or under its control that is inaccurate, irrelevant, excessive, out of date, incomplete, misleading or obtained unlawfully; or
 - 8.8.2. destroy or delete a record of personal information about the Participant that the Promoter is no longer authorised to retain.

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- 8.9. The Promoter may make media announcements containing, or otherwise publish, the names and/or photographs of a winner without remuneration being payable to a winner, provided that the Promoter will not do so if a winner communicates in writing to the Promoter that he/she does not want his or her names or photographs to be contained in media announcements or otherwise published.
- 8.10. Should a Prize not be available despite the Promoter's reasonable endeavours to procure a Prize, the Promoter reserves the right to substitute a Prize with another of equal value as determined in the Promoter's sole discretion and subject to availability. No person will be entitled to be compensated in any way in this instance by the Promoter.
- 8.11. The Promoter will not be responsible for any costs, expenses or other liabilities incurred by a winner which are not expressly contemplated as part of a Prize.
- 8.12. These Competition Rules may be amended by the Promoter on public notice at any time during the Competition Period or thereafter. These Competition Rules will be interpreted by the Promoter only.
- 8.13. The Promoter reserves the right to alter, amend or cancel this Competition in whole or in part. Any alterations, amendments or cancellations will be interpreted by the Promoter only. In the event of an alteration, amendment and/or cancellation, the Promoter will not compensate any individual for any reason whatsoever.
- 8.14. **Each Participant indemnifies and holds harmless the Promoter, its associated companies, and the directors, officers, employees and agents of the Promoter and of its associated companies, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever connected to or arising out of his/her participation in any way in this Competition or his/her receipt, participation, ownership and/or use of a Prize. This indemnity is not intended to exclude any liability for any person which cannot be excluded under the Consumer Protection Act 68 of 2008.**
- 8.15. A winner of this Competition is excluded from winning any further promotional competitions run by the Promoter for a 24-month period after winning.
- 8.16. The Promoter shall not be responsible for any lost, damaged, corrupted, delayed, incorrect or incomplete entries for any reason whatsoever. Proof of sending an entry will not be accepted as proof of receipt of such entry. The Promoter shall not be responsible for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted. The Promoter is not responsible for lost, damaged or delayed entries as a result of any network, computer or cell phone hardware or software failure of any kind. No entry from an agent, third party, organized group or entry automatically

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generated by computer will be valid or accepted. An entry will only be valid and accepted if it complies with all entry instructions and requirements. Any form of network or systems manipulation, including but not limited to Botnets, Sim Farms, Trojans, SMS malware may not be used when entering the Competition.

- 8.17. By participating in the Competition, each Participant gives the Promoter consent to: (i) market its products and campaigns to the Participant; (ii) conduct market research using personal information of the Participant which may be shared with third parties to enable the Promoter to develop appropriate marketing strategies in respect of its customers; and (iii) use the personal information and other details provided by the Participant during the Competition entry process for the purposes of facilitation of the Competition. A Participant may decline to provide or retract his/her consent by opting out via the opt out mechanism provided on the communications of the Promoter.
- 8.18. These Competition Rules are also available on www.castlemilkstout.co.za.